

# SALE OR RETURN AGREEMENT

JUNE 2023



Hills Prospect PLC Consolidated House, Faringdon Avenue, Romford, Essex RM3 8SP T: 01708 335050 F: 01708 335060

## IMPORTANT INFORMATION

Before a 'Sale or Return order' is placed Hills Prospect require the following information.

- Contact your Hills Prospect account manager with your requirements.
- Your account manager is required to gain authorisation from the Hills Prospect Board of Directors.
- If agreed by the board, the order will be processed.
- Orders will only be processed upon receipt of this signed agreement.
- A full delivery & collection address with dates & instructions will be required at the time of order.
- Some products are deemed NON-RETURNABLE. Hills Prospect will advise you as soon as the order has been processed. PLEASE SEE LIST BELOW.
- Sale or Return Orders DO NOT qualify for free stock promotions.
- Only full, unopened, undamaged, and resaleable items are permitted for return and credit.
- We will only make deliveries or collections from a public road or suitable hard-standing.

## COMPANY SALE OR RETURN FEES

20%	Charge up to 25% of returns
25%	Charge 26% - 50% of returns
30%	Charge > 50% of returns

## DELIVERY NOTES / INVOICES

Returnable and non-returnable items will be processed on separate orders and delivery notes / invoices.

## COLLECTION OF GOODS

- Prior to collection date the customer must contact Hills Prospect on [telesales@hillsprospect.com](mailto:telesales@hillsprospect.com) with their list of products and quantities.
- All stock is to be ready for collection at the agreed time, date and location.
- The driver will then collect the stock and amend the paperwork to reflect the actual stock being returned.
- Once returned to the depot, Hills Prospect will confirm all quantities and that all items are in a saleable condition.
- We will process the credit and charge the relevant fees.
- Any stock not deemed resaleable by Hills Prospect will be collected by the customer.

## PAYMENT AND CREDIT TERMS

- Orders will be invoiced in full on the day of delivery.
- Non credit account orders are required to be paid 48hrs in advance of delivery
- Credits will be raised on account within 3 working days for credit account customers (less any fees).
- Credits will be refunded within 3 working days to non-credit account customers (less any fees).
- Return fees will also be invoiced at this time.

## ITEMS DEEMED NOT RETURNABLE

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| <ul style="list-style-type: none"><li>• All canned products</li><li>• All cartons and tetra pak</li><li>• All PET / plastic</li><li>• All Funkin products</li><li>• All Special Order products</li></ul> | <ul style="list-style-type: none"><li>• All Bag in Box products</li><li>• Blade 8L kegs</li><li>• All Brewlock kegs</li><li>• All Draughtmaster modular 20L kegs</li><li>• Cask Ales</li></ul> |
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## IF YOU ARE IN AGREEMENT WITH THE ABOVE TERMS & CONDITIONS, PLEASE SIGN & DATE BELOW AND RETURN A COPY OF THIS DOCUMENT

Company Name: ..... Job Title: .....

Date: ..... Print Name: .....

Mobile Contact: .....

Sign: ..... Email Contact: .....